The 41st Ordinary General Meeting of Shareholders Summary of Shareholder Comments from the Virtual Shareholder Meeting (June 17, 2020)

- Q. Approximately how many of your Arcade Operations customers do you expect to return?
- A. COVID-19 did impact this business from late March; however, excluding a few locations, we have reopened our stores. We will continue to carry out measures aimed at preventing the spread of COVID-19 while welcoming the gradual return of customers to our stores.
- Q. How long do you expect the upturn with pachislo to continue?
- A. While future developments in the market environment such as regulatory changes handed down from the authorities remain uncertain, we will endeavor to create machines that the end user will enjoy.
- Q. When will you be able to monetize the eSports business?
- A. We are looking at a growing market and are currently in our third year of a five-year exploration of how to transform eSports into one of our revenue pillars. We will continue to explore revenue opportunities, including licensing revenue from providing content, revenue from media rights and ticket sales of live events as well as streaming revenue.